

Delivering leading edge communications solutions that shine for Dental Practices.



Crown
Commercial
Service
Supplier



What is Medic-Call?

Medic-Call, for dental practices, delivers a family of communications solutions that are tailored specifically for those delivering NHS and Private dental care. Developed by British based voice specialists, Splice.com, Medic-Call satisfies the needs of both the practice team and the increasing service demands of central NHS and Government.

The phone remains the primary method of communication for a dental practice and its patients. With the need for extended opening hours, discussions with patients and some dental practices amalgamating, the phone system can be a burden or a blessing.

Medic-Call delivers a range of voice solutions that either enhance or if necessary, replace your current phone system, enabling you to deliver your services, exactly as you wish to, with ease.

Key Features of Medic-Call



Medic-Call Unified Device Support

Desk phones, smartphones, softphones, Wireless phones



Medic-Call System Integration

Carestream R4/e-Clinic/Exact/Labnet/ System for Dentists



Practice Management

Call reporting, Call recording, Live wallboard/dashboard



Medic-Call Admin Portal

Browser based system admin tool



Medic-Call Attendant

Single or multi-level auto attendant



In Queue Announcements

Simple announcement, Position in queue, Callback



Flexible Call Distribution

Unlimited call flows, unlimited groups, time of day routing, multi-site inter/ over flow



Messaging

Allows calls to ring direct or overflow to voicemail



Main Reception

Multi-site deployment or hunt groups



Emergency/Out of Hours Treatment

Automatically notifies the on-call Dentist of messages



Medic-Call Conversation Manager

Centralised resources for patient bookings



Single Practice Deployment

A phone system physically based in your practice



Single Practice Cloud Deployment

A phone system remotely based in the cloud



Multiple Practice Deployment

A single on premise phone system. Works across all practices, each practice can operate independently



Multiple Practice Cloud Deployment

A single phone system based in the cloud. Works across all practices, each practice can operate independently



Finance

CAPEX or OPEX or a blend of both to meet budgetary requirements

For more information on Medic-Call, please visit www.medic-call.co.uk/dental